

Positioned as one of Singapore's most reputable maid agencies, we combine honest, transparent pricing with a seamless client experience and uncompromising service excellence.

	BASIC	STANDARD	PREMIUM
Agency Fee The agency fee includes comprehensive sourcing, documentation, and coordination services to facilitate a seamless and reliable maid placement.	\$888	\$1288	\$1488
Placement Fees (6 to 7 Months) You may choose to make full payment upfront or opt for our instalment plan. Please be assured that this does not constitute an additional cost, as the amount is structured based on the agreed salary deduction arrangement with the helper.	Upfront	Installment	Installment
Service Fee (MOM Fees - Application \$35, MOM Fees - Issuance \$35, Medical Services \$100, SIP Course \$100, Overseas Air Tickets \$200, With 1st Measles Vaccination \$60)	\$530	\$530	\$530
Insurance (Standard 0% Co payment) - You can upgrade to a higher-tier protection plan for an additional cost.	\$566.80	\$566.80	\$566.80
TOTAL PACKAGE PRICE	\$1,984.80	\$2,384.80	\$2,584.80

NUMBER OF REPLACEMENT	1	2	3
REPLACEMENT PERIOD	6 months	12 months	18 months
INSURANCE AND SERVICES FEES	PAYABLE		
AGENCY FEES	\$0	\$0	\$0

OUR COMMITMENT

"AT SURIA, WE ARE COMMITTED TO COMPLETE TRANSPARENCY WITH CLEAR PRICING STRUCTURE AND NO HIDDEN FEES—ALLOWING US TO REMAIN ONE OF SINGAPORE'S MOST COMPETITIVELY PRICED AND TRUSTED MAID AGENCIES."

Below is a sample outline of our Fresh Helper Package

As stipulated by MOM guidelines, a Migrant Domestic Worker (MDW) is entitled to a minimum of one rest day each month.

EXAMPLE: MDW SALARY DETAILS		PACKAGE : STANDARD
Nationality	Indonesian	
Basic Salary	\$550	
Salary Per Day	\$21.15	
No. of rest days in a month	4	
Rest day used in a month	1	
Rest day not used in a month	3	
Payment for rest day not used	\$21.15 x 3 = \$63.45	
Gross Salary	\$613.45	
Maid Loan / Placement Fee	6 months	
Total Loan	\$3,300	
Levy Charges (Payable to MOM)	With Levy Concession: \$60 Without Concession: \$300	

The basic salary and maid loan figures provided in this example are for illustrative purposes only.

PAYMENT STRUCTURE				PACKAGE : STANDARD
1st PAYMENT	Deposit	\$300	Payment upon selection of maid	
2nd PAYMENT	Remaining Balance	\$1884.30	Payment upon passing the medical check-up in Singapore.	
MAID LOAN / PLACEMENT FEE		PAID IN INSTALLMENT		

1. Payment Methods

We accept payment via Cash, Bank Transfer, or PayNow. Please ensure payment details are accurate and payments are made promptly to avoid service disruption.

2. Replacement Entitlement

Employers are entitled to a replacement according to the selected package and within the stated replacement period. Replacement will be provided at \$0 all-in agency fee, subject to the return of the current MDW to the Agency upon request and full settlement of any outstanding maid loan.

3. Replacement-Related Costs

In the event of replacement, Employers are responsible for applicable third-party costs including MOM fees, insurance, medical check-ups, transportation, and any outstanding maid loan where applicable.

4. Late Payment

All payments (including instalments) must be settled within 14 days from the due date. If payment remains outstanding beyond this period, the contract may be terminated, the helper may be retrieved, and replacement entitlement will no longer apply.

5. Deployment & Handover

MDWs are typically deployed within 3 days of arrival in Singapore. Changes to the confirmed handover date or time may incur an administrative surcharge of \$30 per day.

6. Flight Arrangements

Additional charges may apply for flight bookings during peak seasons, festive periods, or public holidays due to airline rate adjustments.

7. Working Conditions

The Agency reserves the right to review and decline any Employer-imposed conditions that are not aligned with MOM regulations or are deemed unsuitable to ensure fairness and welfare for both Employer and MDW.

8. Information Disclaimer

All information in brochures and marketing materials is simplified for general understanding. Final terms and arrangements are governed strictly by the signed Service Agreement.

9. In-House Instalment Plan

We offer instalment options of up to the full placement fee amount.

"We are committed to providing professional, transparent and ethical services that protect the interests of both Employers and MDWs."